

QUALITY POLICY

OUR IMPLEMENTATION APPROACH

As a major player **IN FORMWORK AND SHORING** since 1995, our mission is to provide a complete range of adapted solutions that optimize productivity while reducing hardship, supporting our clients effectively.

The essential challenges faced by **ALPHI** make continuous improvement and innovation a priority.

A CULTURE OF PERFORMANCE

The **ALPHI GROUP**'s culture of performance is built on five core values:

- **Boldness:** choosing to step out of one's comfort zone.
- **Kindness:** listening to others and supporting them while maintaining high standards.
- **Trust:** moving forward together to build the future.
- **Right to make mistakes:** turning failure into opportunity.
- **Transparency:** communicating clearly and truthfully.

Guided by these values, the **ALPHI GROUP** is committed to effectively managing risks and opportunities, investing in its people, and delivering flawless service tailored to customer needs.

Our approach to implementing this culture of performance is based on the deployment of a certified quality management system compliant with the requirements of **ISO 9001 : 2015**.

This system will enable us to reach the following objectives:

- **Ensure optimal and reliable quality** of our products and technical services.
- **Improve our organization's profitability** by maintaining and strengthening our leading position in France and developing our activities in Switzerland and internationally.
- **Develop staff skills** through training and knowledge sharing.
- **Ensure the satisfaction of ALPHI's relevant interested parties**, especially our clients.
- **Place people and the planet at the heart of our priorities** by enhancing the health and safety of our employees and users, innovating to reduce risks and improve working conditions, and developing eco-designed, durable, and responsible solutions that meaningfully contribute to well-being and environmental preservation.

We are committed to allocating the necessary resources and means for the **ISO 9001:2015** certification process.

This continuous improvement approach aims to ensure customer satisfaction while meeting all applicable legal and regulatory requirements.

The engagement, skills, and motivation of our teams will enable us to achieve our objectives efficiently and dynamically, contributing to the success of the company.



Alexandre SOUVIGNET
President



Philippe SOUVIGNET
General Manager